

Memorandum

To: All Teale Data Center Customers

Date: June 22, 2001

From: Stephen P. Teale Data Center

Subject: Round Reel Tape Processing

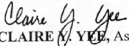
Customers were notified in May 2000, that Teale Data Center will discontinue service and support for all round reel tape processing effective July 1, 2002, due to aging hardware and loss of software support by the vendor. This will include all on-site Tape Management Systems (TMS), as well as non-TMS (outside round reel tapes). We will, however, continue to provide full support for cartridge tape service.

This memorandum is to remind our customers once more of the importance of eliminating round reel tape processing and transitioning to cartridge tape processing, particularly since the manufacture of round reel tapes will be discontinued by December 2001. Until then, it is expected that round reel costs will incrementally increase.

To aid your staff with the conversion process, we suggest moving your datasets of less than 600 megabytes to DASD files which are automatically migrated via Hierarchical Storage Manager to cartridge tape. In addition to the original copy, this process creates a second copy of the data that is stored off-site until the assigned expiration date, making it readily available for restore requests.

Please contact Planning and Support Services at (916) 464-0537 (CALNET 433-0537) for assistance in identifying current files on TMS round reel tape media. An online CLIST (DCTIQ) is available on TSO if you wish to scratch obsolete files. If you do not have access to TSO, you may use the TMS Update Transactions form (TDC 032) for this purpose.

For assistance in converting your reel tape to cartridge media or DASD, please contact the Teale Help Desk at (916) 464-4311 (CALNET 433-4311). Other questions may be directed to your Customer Relations Representative at (916) 464-3712 (CALNET 433-3712).


CLAIRE Y. YEE, Assistant Director
Customer Relations Division